

Open Report on behalf of Tony McArdle, Chief Executive

Report to:	Executive
Date:	05 December 2017
Subject:	Council Business Plan 2017 - 2018 Performance Report, Quarter Two
Decision Reference:	I014183
Key decision?	No

Summary:

This report presents an overview of performance for Q2 against the Council Business Plan.

Executive can view performance on the web on the Lincolnshire Research Observatory using this [link](#)

Recommendation(s):

That Executive:-

1. Note and consider 2017/2018 Quarter 2 performance.
2. Approve the proposed changes to reporting as set out in this report.

Alternatives Considered:

1. No alternatives have been considered to recommendation 1 as it reflects factual information presented for noting and consideration.
2. The alternative to recommendation 2 is not to make any changes in reporting as recommended in this report and instead to continue to report against the measures as published in the Council Business Plan 2017/2018. However, without the recommended changes, these measures are not considered to assist the Executive in obtaining an accurate picture of the organisation's performance.

Reasons for Recommendation:

To provide the Executive with information about Quarter 2 performance against the Council Business Plan 2017/2018 and propose changes to reporting to assist the Executive in monitoring that performance in future.

1. Background

The Council Business Plan 2017/2018 was approved by Council on 24th February 2017. This report provides the Executive with highlights of Q2 performance. The full range of infographics is available to view on this [link](#)

Headlines Quarter 2 performance

Of the 14 commissioning strategies reported in Q2:-

9 performed really well (all measures reported in Q2 achieved the target);
5 had mixed performance (some measures achieved and some measures did not achieve the target in Q2).

The following 3 commissioning strategies are reported annually in Q4:-

- [Readiness for school](#)
- [Sustaining and developing prosperity through infrastructure](#)
- [Learn and achieve](#)

The good news

The following 9 commissioning strategies have performed really well (all measures reported in Q2 achieved the target):-

[Adult Frailty, long term conditions and physical disability](#)

[Children are safe and healthy](#)

[Community resilience and assets](#)

[How we effectively target our resources](#) (Combination of 3 commissioning strategies)

[Safeguarding adults](#)

[Specialist adult services](#)

[Sustaining and growing business and the economy](#)

Mixed performance (some measures achieved and some measures did not achieve the target)

The following 5 commissioning strategies had mixed performance:-

[Carers](#)

[Protecting the public](#)

[Protecting and sustaining the environment](#)

[Readiness for Adult Life](#)

[Wellbeing](#)

Appendix A provides a summary of the measures that did not achieve the target in Q2. It is worth noting that all of the measures detailed in Appendix A did not achieve the target in Q1 and Q2 with the exception of '16-17 year old Looked After Children participating in learning' (where performance is expected to improve) and 'Health and Social Care staff trained in Making Every Contact Count (MECC)' (where the annual target is expected to be achieved).

Proposed changes to reporting performance against the Council Business Plan 2017/18

The relevant Executive Councillor has been consulted and recommends that:-
The annual target for flood risk management of 100 properties protected is amended to a more realistic target of 50 properties. Achievement of this target depends, to a large extent, on the delivery of flood alleviation schemes in the Council's capital programme. In some years there is a reliance on single, larger schemes (such as that at Stamp End in Lincoln), and there is clearly a risk associated with this approach as any slippage within the programme can be detrimental to the target being met. This is the situation in which we now find ourselves. It was intended to construct a major scheme this year at Digby to protect about 50 properties, but due to land issues this will not now happen until early in 2018/19. A similar-sized scheme at Middle Rasen has been held in reserve in the expectation that it could be accelerated, but it transpires that this, too, cannot be delivered this year. There are no other schemes sufficiently advanced that they can be delivered this year. In the case of this particular target, there are no implications for other service areas if the target is revised down or not met. (Measure 73)

Proposed changes for improving the infographics

A slight change to improve the infographics with clearer labelling of the reporting period is shown in Appendix B for consideration by the Executive. If approved by the Executive we will implement the improvement for all appropriate measures.

The above changes have been made to the infographics for the libraries measures.

Data expected in Quarter 2 but not available

Data is still not available for reporting for the measure 'Requests for support for new clients, where the outcome was universal services/signposting'. Although Mosaic can indicate the number of requests for support received, at present it is unable to determine the most appropriate outcome of those requests due to the multiple actions that can result from the complex Mosaic workflow. Future reporting is dependent on the progress made by the consultant database developer. (Measure 61).

2. Legal Issues:

Equality Act 2010

Under section 149 of the Equality Act 2010, the Council must, in the exercise of its functions, have due regard to the need to:

- * Eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under the Act
- * Advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it
- * Foster good relations between persons who share a relevant protected characteristic and persons who do not share it.

The relevant protected characteristics are age; disability; gender reassignment; pregnancy and maternity; race; religion or belief; sex; and sexual orientation

Having due regard to the need to advance equality of opportunity involves having due regard, in particular, to the need to:

- * Remove or minimise disadvantages suffered by persons who share a relevant protected characteristic that are connected to that characteristic
- * Take steps to meet the needs of persons who share a relevant protected characteristic that are different from the needs of persons who do not share it
- * Encourage persons who share a relevant protected characteristic to participate in public life or in any other activity in which participation by such persons is disproportionately low

The steps involved in meeting the needs of disabled persons that are different from the needs of persons who are not disabled include, in particular, steps to take account of disabled persons' disabilities.

Having due regard to the need to foster good relations between persons who share a relevant protected characteristic and persons who do not share it involves having due regard, in particular, to the need to tackle prejudice, and promote understanding.

Compliance with the duties in section 149 may involve treating some persons more favourably than others.

The duty cannot be delegated and must be discharged by the decision-maker. To discharge the statutory duty the decision-maker must analyse all the relevant material with the specific statutory obligations in mind. If a risk of adverse impact is identified consideration must be given to measures to avoid that impact as part of the decision making process.

The Report presents performance against the outcomes and measures that are the Council Business Plan many of which relate to people with a protected characteristic including young people, older people and people with a disability. It is the responsibility of each service when it is considering making a change, stopping, or starting a new service to make sure equality considerations are taken into account and an equality impact analysis completed.

Joint Strategic Needs Analysis (JSNA and the Joint Health and Wellbeing Strategy (JHWS)

The Council must have regard to the Joint Strategic Needs Assessment (JSNA) and the Joint Health & Well Being Strategy (JHWS) in coming to a decision.

The Report presents performance against the outcomes and measures that are the Council Business Plan many of which relate directly to achievement of health and wellbeing objectives.

Crime and Disorder

Under section 17 of the Crime and Disorder Act 1998, the Council must exercise its various functions with due regard to the likely effect of the exercise of those functions on, and the need to do all that it reasonably can to prevent crime and disorder in its area (including anti-social and other behaviour adversely affecting

the local environment), the misuse of drugs, alcohol and other substances in its area and re-offending in its area.

The Report presents performance against the outcomes and measures that are the Council Business Plan some of which relate to crime and disorder issues.

3. Conclusion

This report presents an overview of performance for Quarter 2 against the Council Business Plan 2017/2018 and proposed changes to reporting to assist the Executive in monitoring that performance in future. Executive is invited to consider performance and consider and approve the proposed changes to reporting.

4. Legal Comments:

The Executive is responsible for ensuring that the Executive functions are discharged in accordance with the Budget and Policy Framework of which the Business Plan is a part. This report will assist the Executive in discharging this function.

The recommendation is lawful and within the remit of the Executive.

5. Resource Comments:

Acceptance of the recommendation in this report has no direct financial consequences for the Council.

6. Consultation

a) Has Local Member Been Consulted?

N/A

b) Has Executive Councillor Been Consulted?

N/A

c) Scrutiny Comments

The Overview and Scrutiny Management Board (OSMB) is scheduled to consider this report at its meeting on 30 November 2017. The comments of the Board will be presented to the Executive at its meeting on 5 December 2017.

d) Have Risks and Impact Analysis been carried out

No

e) Risks and Impact Analysis

Any changes to services, policies and projects are subject to an Equality Impact Analysis. The considerations of the contents and subsequent decisions are all taken with regard to existing policies.

7. Appendices

These are listed below and attached at the back of the report	
Appendix A	Summary of the measures that did not achieve the target in Q2
Appendix B	Proposed changes for improving the infographics

8. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Jasmine Sodhi, who can be contacted on 01522 552124 or jasmine.sodhi@lincolnshire.gov.uk .